### Systems Leadership:

Spreading the Good News of the SDGs

A training by:



ERRR...

CAN'T STOP. TOO BUSY!!





TOO BUSY TO IMPROVE?

WorkC@mpass

The Pressures of Leadership

#### Systems Leadership: A tool for our times

Systems Leadership is a combination of knowledge, skills, and strategies used to tackle complex challenges.

It is comprised of three interconnected elements:

The **SELF** 

The **COMMUNITY** 

The **SYSTEM** 

## The Key Elements of Systems Leadership

- The Self: The skills of collaborative leadership to enable trust-building, learning, and empowered action among stakeholders who share a common goal
- The Community: The tactics of coalition building and advocacy to develop alignment and mobilize action among stakeholders in the system, both within and between organizations
- The System: An understanding of the complex systems shaping the challenge to be addressed

# The CLEAR Framework for Leading Systems Change

#### C - Convene and Commit

System changes often occur in response to a complex problem, one that cannot be solved by a single actor or group.

In these cases, key stakeholders must engage in dialogue (supported by a trusted facilitator) to discover shared interests, define a shared goal, and commit to working together to create systemic change.

#### L-Look and Learn

System mapping by stakeholders helps everyone to better understand the components, actors, and dynamics that influence its current outcomes.

Mapping requires a collective, iterative effort undertaken with open minds to strengthen knowledge and identify opportunities for action.

#### E-Engage and Energize

- Building and maintaining stakeholder engagement in a long-term, systems-change effort requires open and continuous communication among a broad network.
- This helps to build trust, commitment and enthusiasm, which encourages the pooling of resources and capabilities in new and innovative ways.
- Stakeholders can be energized through inspiration, incentives or deadlines; and maintain momentum by defining and celebrating key milestones.

#### A-Act with Accountability

- Systems leaders encourage widespread multi-stakeholder action which is self-directed but drives toward a shared vision and goal.
- Galvanizing this type of distributed action across a large network requires clear goals and shared principles to help set the direction;
- Ongoing evaluation and accountability mechanisms help the group track progress and learn from experience.
- As an initiative grows in scope, establishing coordinating structures and governance systems such as a Secretariat and multi-stakeholder Board often becomes necessary.

#### R-Review and Revise

- Systems change is an ever-evolving process of adaptive experimentation, learning, growth, and change.
- Stakeholders can embrace these dynamics with an agile, flexible, innovative, and learning-centered approach.
- Setting clear goals and measurement frameworks at the start of an initiative is key to then monitor, evaluate and report progress.
- Sharing experiences and solutions can help build the process.

## The Journey of System Leadership: Ten "Aha! Moments"

- No one is in control.
- It's up to us.
- Everything is connected.
- That's our "North Star."
- To go far, go together.
- We'll find a way.
- I can make a difference.
- We need coordination.
- Wow! Change is happening!
- We're in it together, for the long haul.

### The Systems Leadership Mindset

- **Keep an Open Mind:** Letting go of preconceptions and adopt a learning mindset.
- Cultivate Shared Power: Practicing a "servant leadership" approach, focused on supporting and empowering others to lead.
- **Listen for Insights:** Supporting stakeholders in developing, synthesizing, and sharing key insights that deepen understanding and focus action.
- Encourage Co-Creation: Creating breakthrough moments of insight and commitment through facilitating multi-stakeholder dialogue and co-design.
- **Embrace the Mission:** Cultivating a strong emotional connection to both the mission and the stakeholder network, inspiring trust and commitment among others.
- Contribute Generously: Offering one's best talents to support the network and advance the shared mission

# Mainstreaming Systems Leadership: The Way Forward

- A wider understanding of the concept and core principles of systems leadership;
- Universal access and availability of information, tools and training programs to help develop and strengthen system leaders;
- Expanded **mentoring support** for and among systems leaders, to provide support and guidance in navigating challenging dynamics;
- Robust and systematic evaluation and sharing of experiences and outcomes of system leadership initiatives;
- High-level **leadership support** for the systems leadership approach among respected individuals from diverse sectors and regions, embracing it as a tool for empowerment and systems change.

## Personal reflection:

Write 5-10 sentences describing a project in which you participated or a responsibility you have had that reflects your work in relation to the SDGs.

- What was the purpose or objective
- The process
- Your partners
- Your impact

Now, reflect on this experience in relation to the principles of systems leadership we discussed today. Write two things you might do differently in that role to incorporate or enhance your use of these systems-change principles?